DevOps – Papiertiger, Schlagwort oder alter Wein?

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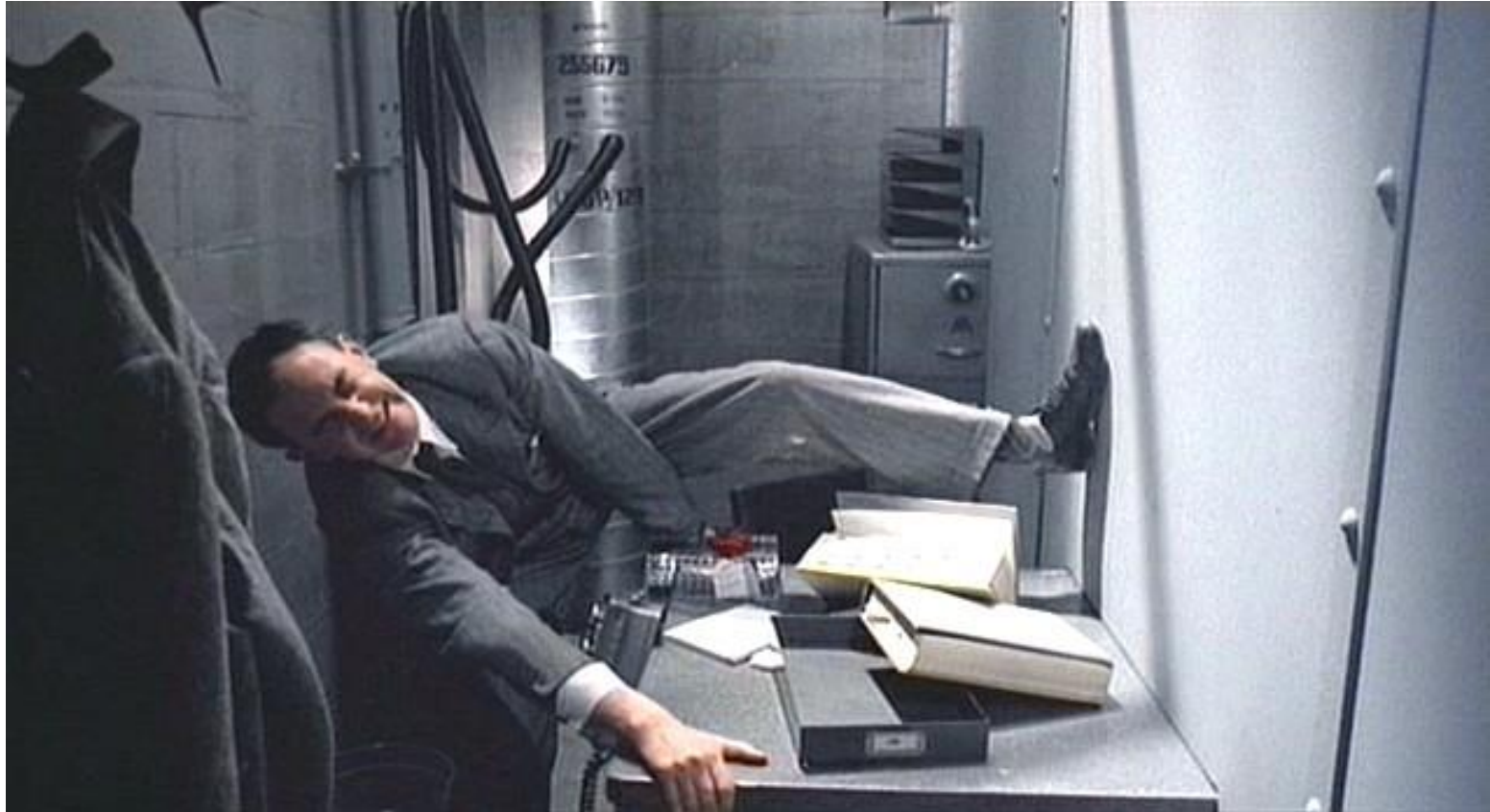# DevOps

Distribution (and problems) start next door
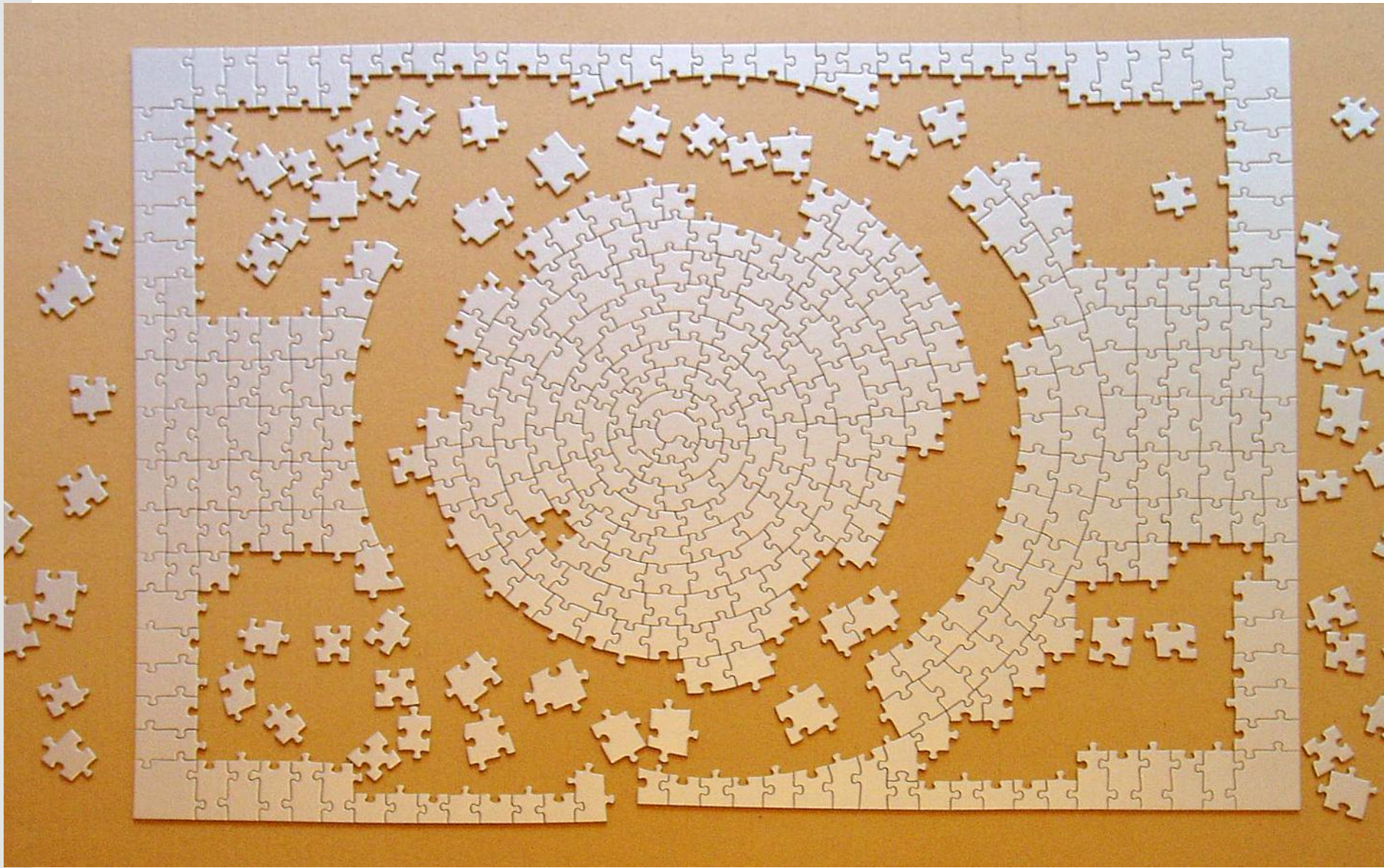
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... but also accuracy

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ALM is also ...

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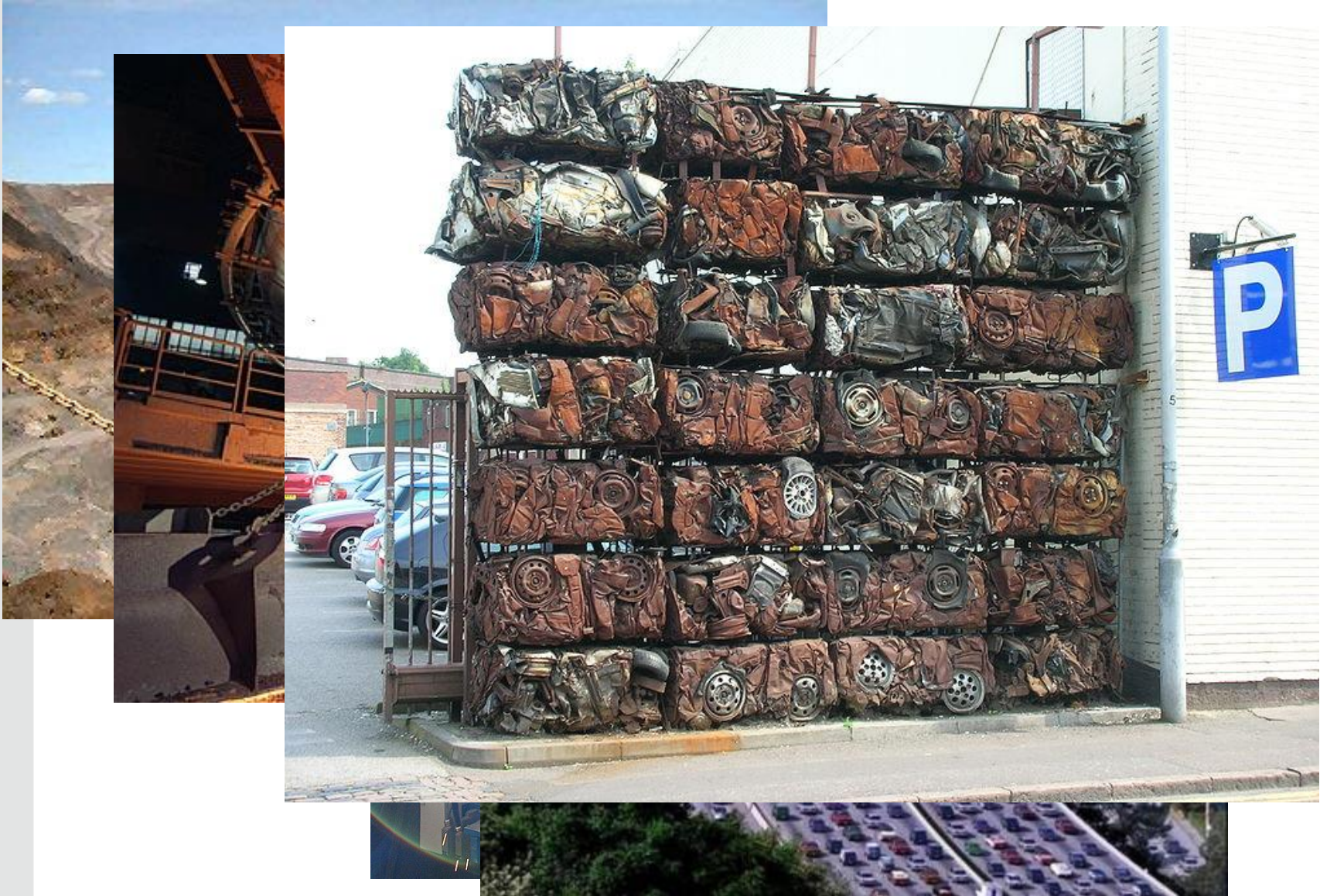
Quelle: www.Airbus.com

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Open Source showed the way

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Agile is accelerating the transformation...

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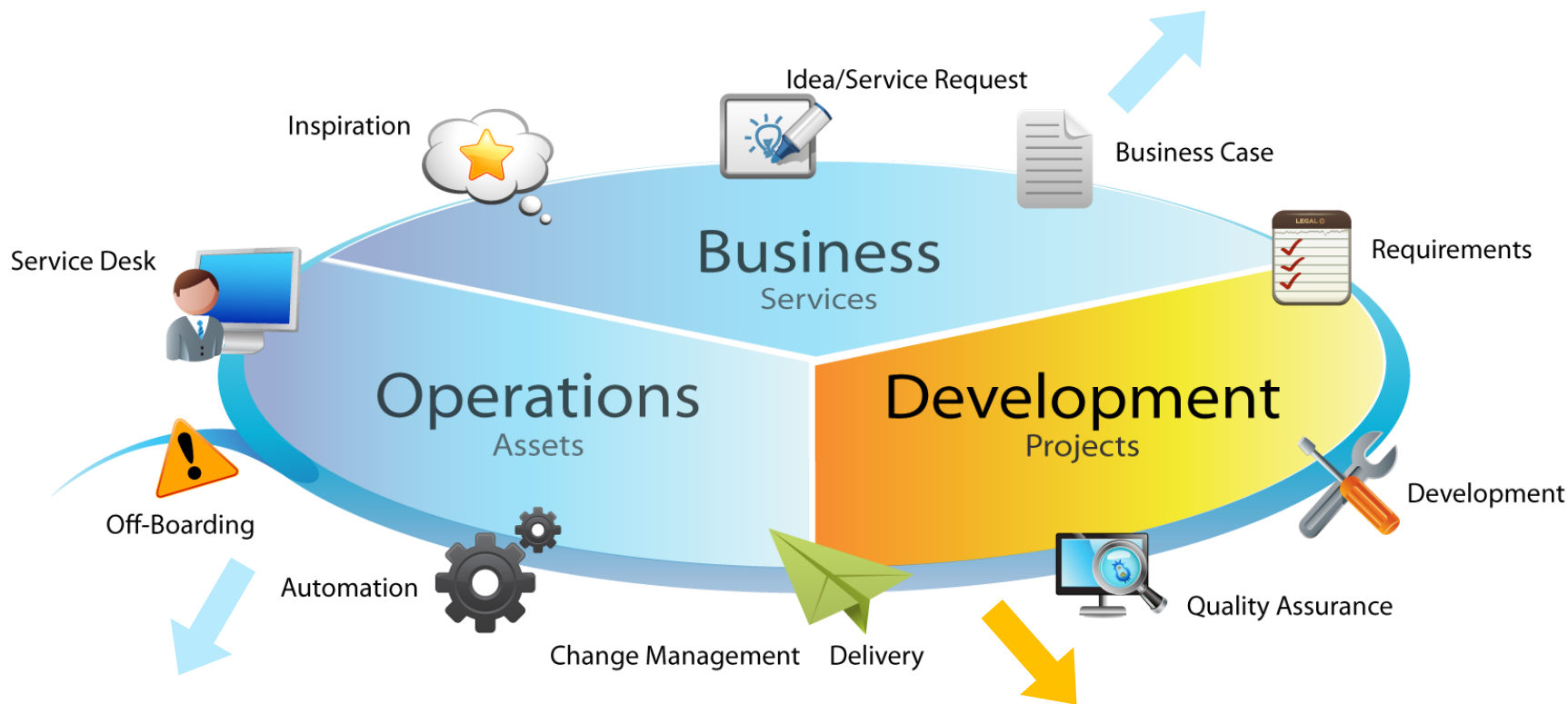
The DevOps Challenge...

The silo team approach doesn't enable quality business agility!

The average enterprise gets 2k-70k Requests for Change (RFC's) a month - Gartner

Inspiration

Idea/Service Request

Business Case

Requirements

Service Desk

Business
Services

Operations
Assets

Development
Projects

Off-Boarding

Automation

Change Management

Delivery

Quality Assurance

Development

The average enterprise user…
40%+ believe IT "under delivers" on critical business services - Gartner

The average enterprise…
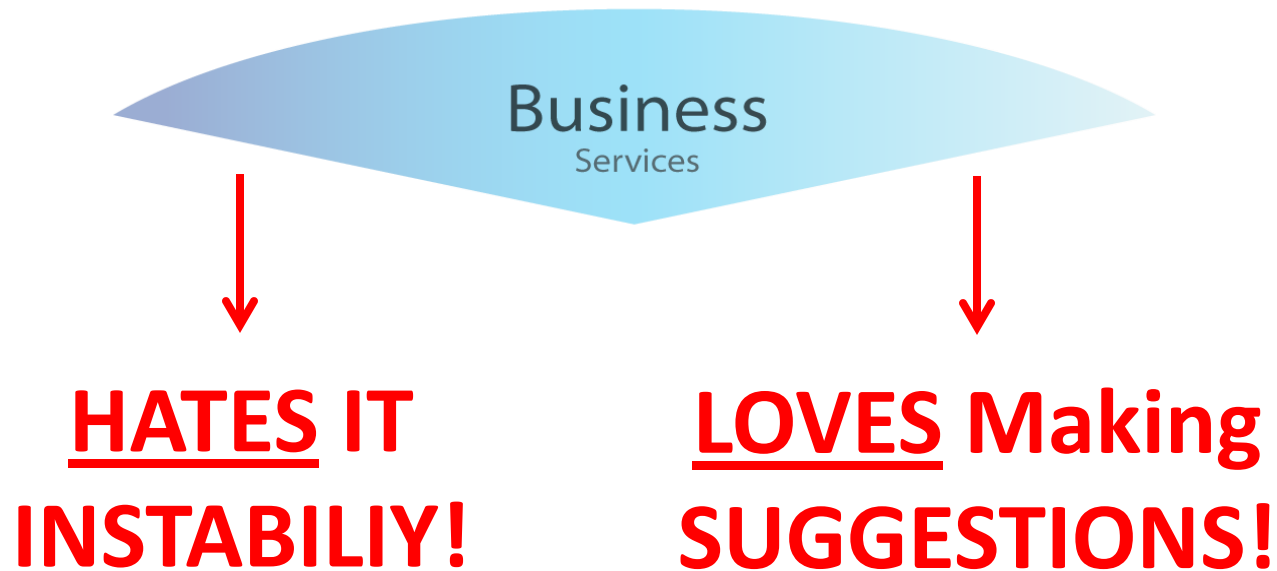…up to 80% of Releases are Ops failures - Gartner

Wants IT (Ops) to...

- STOP BREAKING SERVICES

- FIX things Quickly & Cut-costs

Wants IT (Apps) to...

- Turn ideas into BUSINESS APPS

- Do it Fast & Cheap!

Business
Services

HATES IT INSTABILIY!

LOVES Making SUGGESTIONS!

Wants the Business to…

- Provide clear Requirements ONCE!

- Prefers "no changes" to a project

HATES Project Changes!

Wants IT Ops to…

- GO LIVE ASAP and adapt

- Prefers NO Data Center "changes"

Development
Projects

HATES Technical Changes!

Wants Business teams to…

- Get-it /Fix-it/Find-it yourself (Self-Service & Service Request)
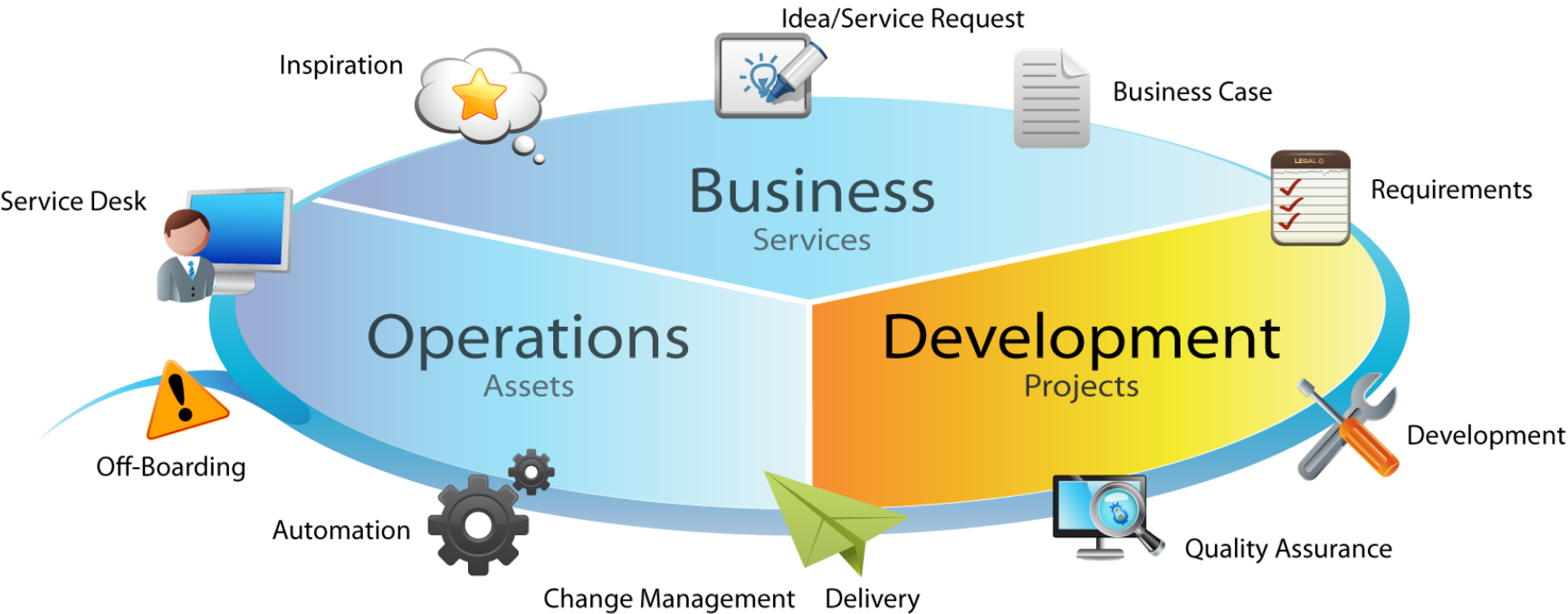
- Don't ask for changes… it always breaks more things

Operations
Assets

HATES business complaints!
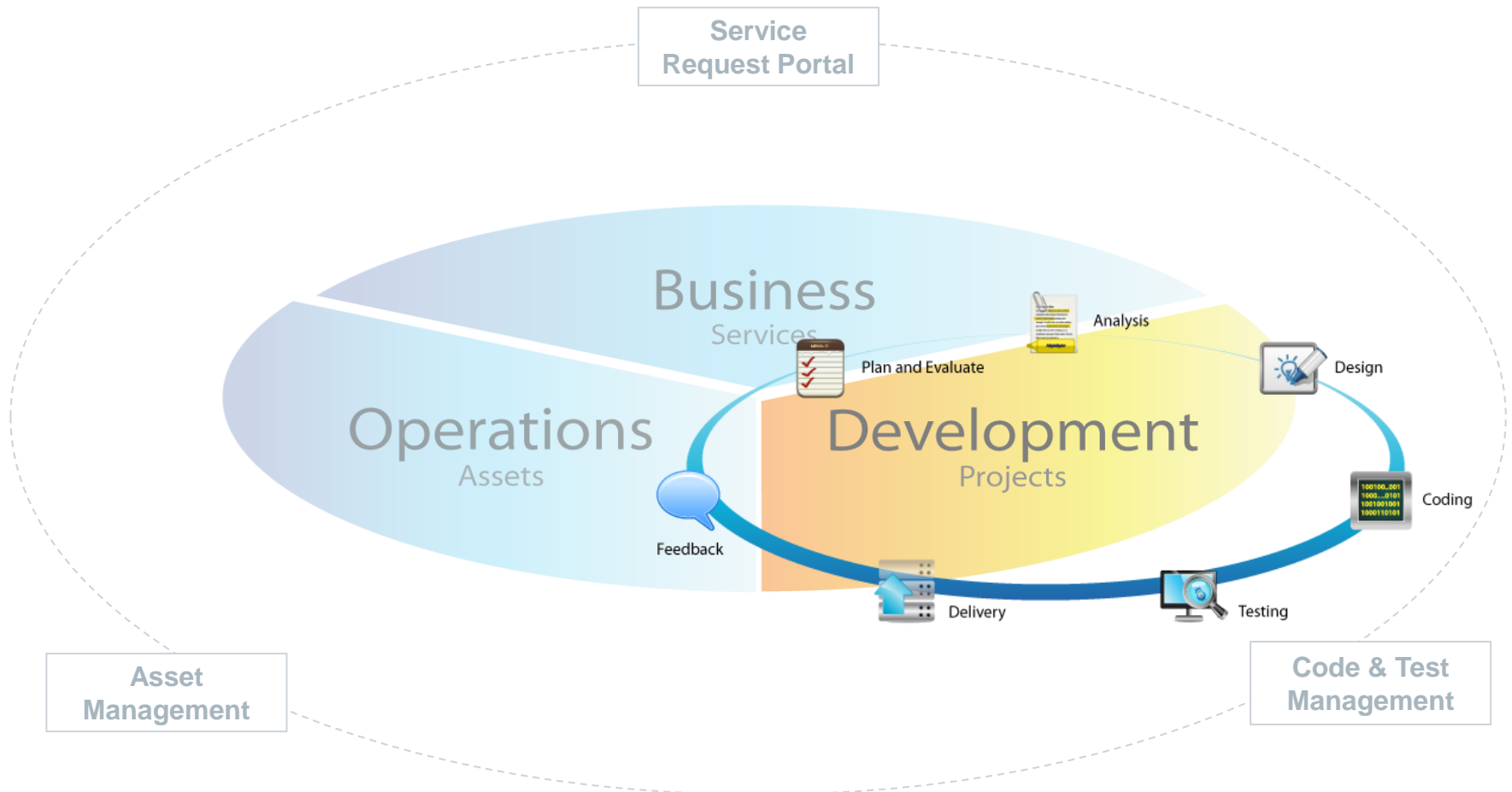
HATES new stuff (No Innovation)!

Wants IT Apps to…

- make Quality assets only

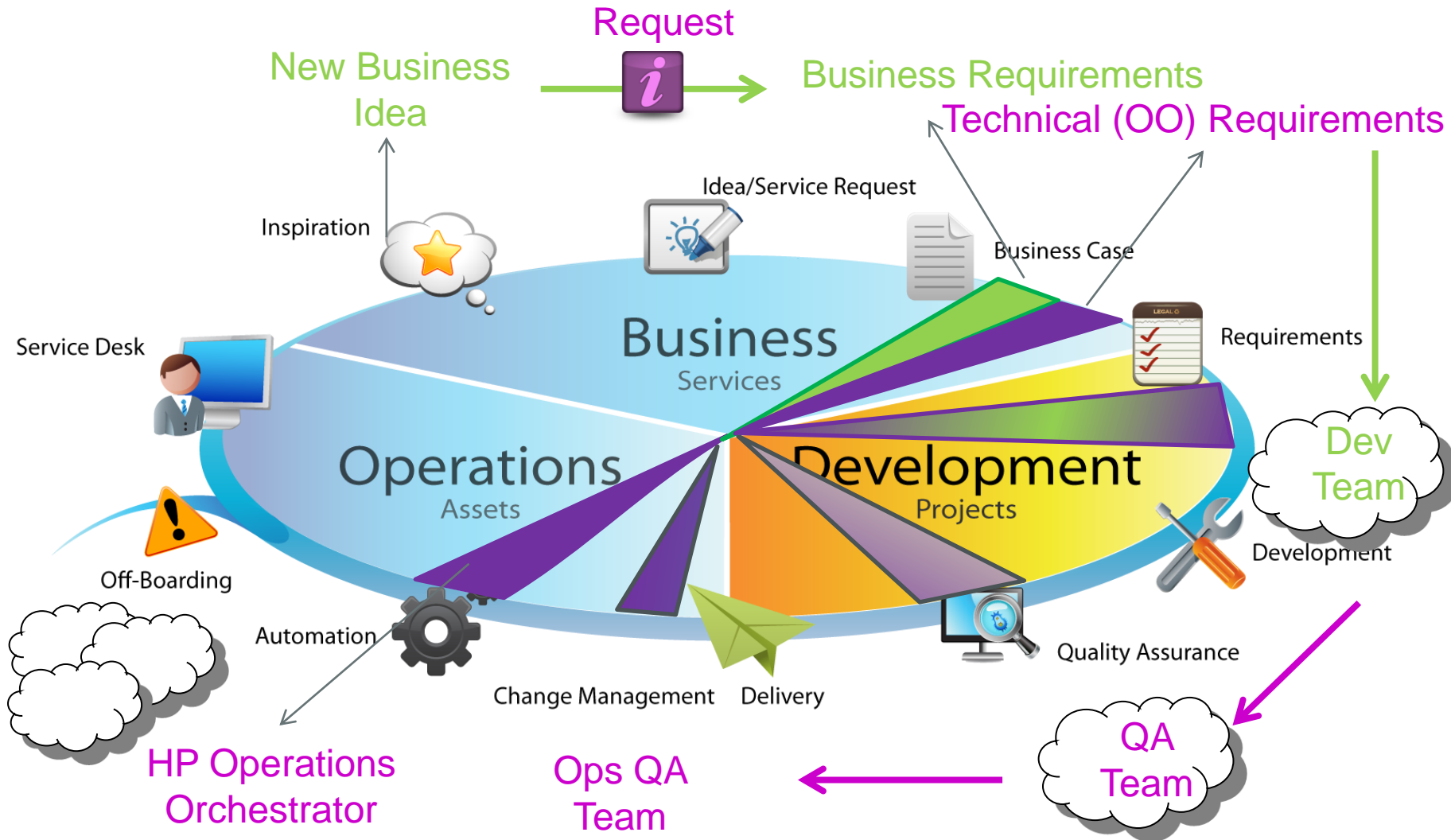- be transparent for fast resolution

Exploring and defining your DevOps Process...

DevOps Starts with the right ALM Platform

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DevOps – Customer Story

www.collab.net

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Questions?!?